

**Dover Harbour Board Ferry Tariff Review
2020**

19th June

Dear Freight Customer,

It is with sincere disappointment we hereby inform you that DFDS and P&O Ferries have received a letter from the Dover Harbour Board in relation to a Ferry Tariff Review, which applies to all ferry services operating within the port of Dover.

Naturally, DFDS and P&O Ferries have contested this in the strongest possible terms and despite their best efforts it has been communicated by Dover Harbour Board that, and we quote: *“the Board determined that the wharfage charges in its ferry tariff should in respect of road haulage be increased by £5 / €6 per shipment with effect from Sunday 19 July 2020”*

It is of paramount importance for us to point out that this increase in charges is in no way levied by or beneficial to DFDS nor P&O Ferries, it is purely a ferry tariff increase directly from the Dover Harbour Board. However, as your supplier we have been requested to collect this additional charge on behalf of the Dover Harbour Board with effect from the 19th of July 2020, which will show on your invoice as ‘Dover Harbour Charge’ and will be applicable to all unit types.

We truly take no pleasure whatsoever in being the bearer of such unwelcome news and would like to assure you that we did all we could (on your behalf) to contest this increase!

We would like to take this opportunity to thank you for your understanding, continued support and loyalty, whilst reminding you that your dedicated commercial contact remains available if you require any further clarification on the above.

VIB-team.